



# BHIKESH KHUTE

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## Education

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**Centre for Development of Advanced Computing**, Bengaluru, KA  
Post-Graduation Diploma in IT Infrastructure, Systems and Security  
CGPA: 7.4/10

Aug 2019 - Jan 2020

**Shah and Anchor Engineering College, University of Mumbai**, Mumbai, MH  
Bachelor of Engineering in Information Technology  
CGPA: 7.12/10

Aug 2015 – May 2019

## Work Experience

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**Senior Software Engineer, Recrosoft Technologies** Dec 2025 – Present  
Client and Project – Jio Haptik Technologies Pvt Ltd - AI ChatBot and Voice Assistant Systems

**Site Reliability Engineer, Neurealm** May 2024 – Sept 2025

Client and Project – Turtlemint India, Mumbai - Insurance Aggregator Platform Application

- Implemented Continuous Deployment pipeline using GitLab for clients(on-premises).
- Onboarded new services pipeline using Jenkins for continuous integration and continuous deployment for cloud based projects.
- Implemented split-traffic tunneling using OpenVPN for the organization.
- Upgraded outdated production MongoDB Databases with proper planning with developers and required CAB approval from stakeholders.
- Optimized docker-compose configuration by implementing memory limits and performance tuning.
- Deployed microservices application on Openshift Kubernetes Engine Cluster.
- Setup of data layer(MongoDB, Kafka, Zookeeper, Elasticsearch and RabbitMQ) on VMs having IBM Z Series Architecture(s390x)
- Maintained and updated ansible playbooks for different clients and environments based on the requirements.
- Worked on ArgoCD(GitOps) for automated continuous deployment of microservices over various environments.
- Executed DC-DR synchronization of Mongo and Oracle Database for the clients.
- Created automated scripts to backup elastic-search data and restoration.
- Implemented alert triggers via email on backup failures of data layer segments.
- Successfully upgraded Kubernetes clusters for on-premises clients having air-gapped systems.
- Configured Dockerized application to run as a non-root user, enhancing security and compliance with best practices.
- Resolved VAPT points related to Infrastructure(Web Server and OS related).

**DevOps Engineer, HNR Tech Pvt Ltd** Apr 2023 – Jan 2024

Client and Project – Vodacom and Airtel (African continent) – Hapa Cash and mPESA Loan Application System

- Implemented Continuous Integration/Continuous Deployment (CI/CD) pipelines using in-house tools to streamline the deployment process.
- Developed Ansible playbooks to automate the environment setup and streamlining the deployment process across environments.
- Spin up AWS environment (VPC, Subnets, NAT/Internet Gateways, IAM Users) for clients.
- Bi-Quarterly capacity planning reports of the infrastructure if required.
- Leveraged Icinga for infrastructure monitoring and successfully integrated Prometheus and Grafana for effective application monitoring, enhancing visibility of system health and performance.

**DevOps Engineer, R360 Global Services Pvt Ltd** Feb 2020 – Dec 2022

Client and Project – Axis Bank Ltd, Mumbai – Loyalty Rewards Management System

- Proactively monitoring the infrastructure and application health and reporting bugs/exceptions using the ticketing tool (Jira) to L1/L2/L3 team as well as triage by checking application (Tomcat)/Web server (Apache) logs.
- Implemented DevOps culture to build and release deployments/hotfixes of microservices using Jenkins adhering to schedule with appropriate approvals.

- Performed automation for time-consuming processes using shell scripting and scheduled jobs when required.
- Plan and execute disaster recovery activities along technical verticals every two quarters.
- Conducted assessments of technical interviews to assemble a team of support engineers capable of providing round-the-clock support for the client.

## Technical Proficiency

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- Proficient in managing projects across QA, Staging/UAT, SIT, and Production environments using branching strategies on GitHub.
- Solid expertise in AWS infrastructure design and operations, covering compute, networking, storage, IAM, monitoring, and container services.
- Hands-on experience building, maintaining, and troubleshooting CI/CD pipelines using Jenkins and Gitlab.
- Skilled in writing and optimizing Ansible playbooks, roles, and automation workflows.
- Proficient in Docker and experienced in deploying applications on Kubernetes-native environments.
- Good troubleshooting skills with Terraform scripts.
- Strong scripting abilities in Bash and Python for automation and system tasks.
- Solid Linux administration experience (Ubuntu, CentOS) including system tuning and troubleshooting.
- Knowledgeable in both NoSQL (Couchbase) and SQL (Oracle) database administration.
- Proficient in configuring and securing web servers (Apache, NGINX), including load balancing, reverse proxying, TLS, and security hardening.

## Personal Projects

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- Designed and deployed my personal website using the Bootstrap framework for UI, version-controlled with GitHub, and integrated CI/CD pipelines with GitHub Actions. The application was containerized with Docker and hosted on a virtual machine, with Watchtower configured for automated redeployments on new commits to the container registry.
- Built a web-based Java application with quality checks, deployed via Jenkins.
- Created Ansible playbooks for Linux users management using shell/bash scripting
- Built a two-tier live event application using Node.js and Docker.
- Developed a live chat messaging application in Rust.

## Certifications

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- **AWS Solutions Architect Associate (AWS-SAC03)**

Dec 2024-Dec 2027

## Additional Information

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- **Languages** – English (Fluent), Hindi (Fluent) and Marathi (Native).
- **GitHub Profile** - <https://github.com/norfluxX>
- **LinkedIn Profile** - <https://www.linkedin.com/in/bhikesh-khute/>